

GOVERNMENT DEPARTMENTS AND AGENCIES, MOBILE PHONES, LOST OR STOLEN

2629. Mrs C.L. Edwardes to the Minister representing the Minister for Housing and Works; Land Information

I refer the Minister to mobile telephones that have been lost or stolen and ask -

- (a) has the loss been reported to the service provider;
- (b) was the IMEI or serial number of the lost or stolen mobile telephone reported to the service provider so that the handset could be blocked from use;
- (c) if not, why not; and
- (d) what is the cost of replacing the lost or stolen mobile telephone handsets?

Ms A.J. MacTIERNAN replied:

HOUSING AND WORKS

- (a) Yes
- (b) No
- (c) For CDMA phones blocking of the telephone number renders the handset inoperable.
For GSM mobile phones, the Department of Housing and Works has only been blocking the mobile phone number. However, the procedures for handling lost/stolen mobile phones have been reviewed and any future losses will have the IMEI and phone number reported to the service provider for blocking
- (d) \$300 per mobile telephone

LAND INFORMATION

- (a) Yes
- (b) Yes
- (c) Not applicable
- (d) The total cost of replacing the four mobile phones was \$1,788.

STATE SUPPLY COMMISSION

- (a)-(d) The State Supply Commission advises that no mobile telephones have been lost or destroyed.